

Privacy Notice

We're committed to respecting your privacy and keeping your personal information safe. This privacy policy tells you what to expect when Alban Gray Interiors Limited collects personal information.

In particular, this notice tells you about how we use your information and:

- Who we are

This privacy notice covers all personal data that is gathered by Alban Gray Interiors Limited.

- What personal information we collect about you

We may collect personal information about you. We do not usually collect sensitive personal information about our customers unless there is a clear reason for doing so.

- Children and vulnerable persons

We're committed to protecting the safety and privacy of children and vulnerable people.

- Telling us when things change

You can change your mind at any time about how we contact you or ask us to stop contacting you.

How we may use your information

We will not rent, swap or sell your personal information to other organisations for them to use in their own marketing activities.

The legal basis that we rely on for processing your data will depend upon the circumstances in which it is being collected and used, but will in most cases fall into one of the following categories:

- where you have provided your consent to allow us to use your data in a certain way
- where the processing is necessary to carry out for the performance of a contract with you
- where the processing is necessary in order for us to comply with a legal obligation;

Service Providers

We use service providers (such as trades people e.g. fitters, electricians, plumbers) and software platform providers) to help us provide you with our services.

We may give relevant persons within these service providers access to your personal information, but only to allow them to perform their services for us. Some service providers may be based outside of the European Economic Area (EEA) however, we will endeavour to ensure that any data transfers outside of the EEA are carried out in compliance with relevant data protection legislation and that the processing of your data is subject to appropriate security measures.

Legal requirements

We may disclose your personal/sensitive personal information when required to by law. Further, we safeguard the sharing of such information by using formalised information sharing agreements with organisations where appropriate, or on an ad hoc basis after ensuring the request and disclosure are legally compliant.

Data research and accuracy

On occasion we may also use your personal information for research purposes so that we can improve our services and better meet the needs of our customers. We will always obtain your prior consent before using your data in these ways.

Job Applicants

If you apply for a job with us, we'll hold the personal information you provide to process your application.

We may undertake monitoring of recruitment statistics, in line with employment and data protection law. If we need to disclose information to a third party, we will not do so without asking you beforehand unless the disclosure is required by law. For example if we need to take up a reference.

If you apply to work with us we'll only hold your data for the purposes of that application. We won't hold your personal information for any longer than is necessary for the purposes of that application.